

RES

Enterprise Office

Control

Reporting



Powerful

res3000

Solutions to Increase Profit



LABOR MANAGEMENT

Labor Management's (LM) powerful program supports the recurrent, high-maintenance requirements of employee data management. Its comprehensive modules help control your restaurant's labor resources to minimize cost and maximize productivity. LM allows you to maintain human resources employee files, support payroll preprocessing and create staff schedules.

Maximize the time you spend with customers and minimize labor costs

- Get a real picture of payroll expenses
- Gain fast access to all critical labor cost factors
- Schedule staff to minimize costs and service customers to your business standards

Labor Management's many features are designed to help you better manage the complex employee environment you face on a daily basis. This saves you time and stress while promoting employee satisfaction.

Intelligent Scheduling

- Calculates schedule costs for regular and overtime hours
- Calculates labor cost percentages by location, job or job category

Complete Payroll Preprocessing

- Supports payment of vacation, sick and other earnings
- Integrates with MICROS POS systems time and attendance
- Enforces minimum wage rates, tip credits and overtime regulations

Integrated Human Resources Management

- Manages employee information including personal data, I-9 documentation, and tax filing data for federal, state and local agencies
- Facilitates employee reviews, evaluations and certifications
- Maintains schedule availability and requests



*Labor
Management*

PRODUCT MANAGEMENT

Product Management (PM) streamlines your restaurant's day-to-day business processes for inventory, ordering, and receiving. PM maintains real-time information on inventory levels, recipe ingredients and costs, and vendor bids. Product Management's flexible reporting allows you to generate actual versus theoretical comparisons so you always have a clear picture of your operation's performance.

Greater control than ever before

- Detailed ideal vs. actual product usage tells you when costs are out of line
- Real-time inventory variance and cost data deliver the information to solve critical issues
- Menu engineering identifies menu item performance
- Suggested ordering provides precision ordering tools on what to buy, how much and from whom

Designed to adapt to a changing environment, PM enables you to modify application screens by tailoring field or form names and adjusting screen layouts that will fit your restaurants needs.

Flexible Inventory Management

- Supports multiple costing methods, units and counting locations
- Maintains a perpetual, real-time inventory balance
- Supports scheduled count tasks for end-of-period inventories and unlimited ad-hoc inventories
- Supports multiple cost locations

Detailed Recipe Management

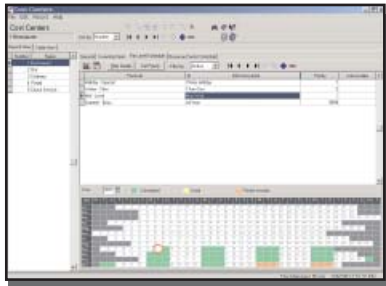
- Recipe and cost assignments linked to POS menu items
- Real-time depletion of inventory based on sales items, batch recipes and sub recipes

Suggested Ordering

- Provides recommended order quantity
- Selects a vendor based on your criteria (preferred, best price, contract)
- Tracks and analyzes vendor bids
- Ability to schedule par levels

Complete Receiving

- Converts purchase orders into receipts and updates inventory levels
- Matches packing slips to invoices for reconciliation
- Prepares data for export to third-party accounts payable applications



Product Management

FORECASTING

The Forecasting application allows users to apply historical sales information to forecast future sales for the Scheduling application. Users can create, store, display, and edit forecasts as the situation demands. Forecast inputs are derived from the POS historical data.

Project the trend and seasonality to forecast with a degree of certainty

- Maintain historical information based on specific time intervals
- Apply current week's data and last year's historical data
- Aggregate (combine) forecasts for similar historical types, such as bar sales and restaurant sales
- Define historical information about events that affect business trends, such as holidays, cultural happenings, or weather
- Edit generated forecasts for a particular day part (e.g., brunch or evening), day, or week by adjusting monetary values or percentages
- Review the source data from which a forecast was generated

POWERFUL REPORTING TOOLS

FINANCIAL MANAGEMENT

Financial Management (FM) is an extremely flexible reporting and analysis tool that helps you understand the profitability of your operation. It gives you the ability to easily define and generate custom applications and reports that meet your specific concerns and needs. Using FM, you can access real-time data from all applications in the MICROS Restaurant Enterprise Series database. This includes sales information from the point-of-sale system, labor data from Labor Management, and inventory data from our Product Management application.

Reports that give you a precise, up-to-the-second picture of your business

- Customize financial reports to get real-time information
- Format reports to track actual, budget or projected business data

Financial Management gives you the ability to access real-time RES 3000 data and supplement it with your own data to build the report you need. It uses the industry standard report format tool, Microsoft® Excel®, for added flexibility in generating new reports.

Multiple Reporting Period Options

- Work in multiple periods
- Review closed periods

Flexible Reporting Functionality

- Track actual, projected or budget data
- Incorporate data from other applications
- Generate configured documents or standardized financial reports
- Design and generate new reports using the Developer's Kit



mymicos.net

EXPORT UTILITY

The Export Utility enables the user to set up exports of data, such as payroll or human resources data required by the corporate office.

Leads users through the process of setting up exports

- Set up exports with parameters that prompt managers to input ranges of information and filter the data being exported
- Format export data to facilitate viewing or printing, or use by external applications, such as payroll or human resources applications

With Export Utility, users can utilize third-party niche products that address specific business needs eliminating the need to manually enter data into the third-party software, or use outside contractors to create an interface. As a result, more analysis and functionality is available to the user, saving time and money.

TRANSACTION ANALYZER

Transaction Analyzer allows the operator to extract detailed data from RES 3000, and fits well into a broad range of operating environments.

Inherent advantages as a database reporting application

- Create custom spreadsheet style reports from the transaction detail
- Intuitive, graphical user interface (GUI) makes it easy for a restaurant manager to select criteria on which to create, preview, and print reports
- Save reports in a configuration that can be run again later, either from the user interface or automatically as part of a scheduled auto-sequence

MYMICROS.NET

mymicos.net leverages the speed and power of the Internet to offer the enterprise a complete business intelligence solution with dynamic drill down capabilities. mymicos.net takes data and turns it into simple business relevant information, available anywhere with Internet access, in near real-time.

Comprehensive information available at your fingertips 24 hours a day

- Personalized view of essential information
- Powerful consolidation tools (Align menu items from various POS systems, including MICROS, third Party, and multiple currencies)
- Detailed data analysis (iQuery, export to Excel, drill down reporting, charts)

Access to Business Application

- Store/Regional level: Redbook, Alerts, Report Distribution
- Corporate level: Pricing changes and menu additions
- Portal applications: managers logbook

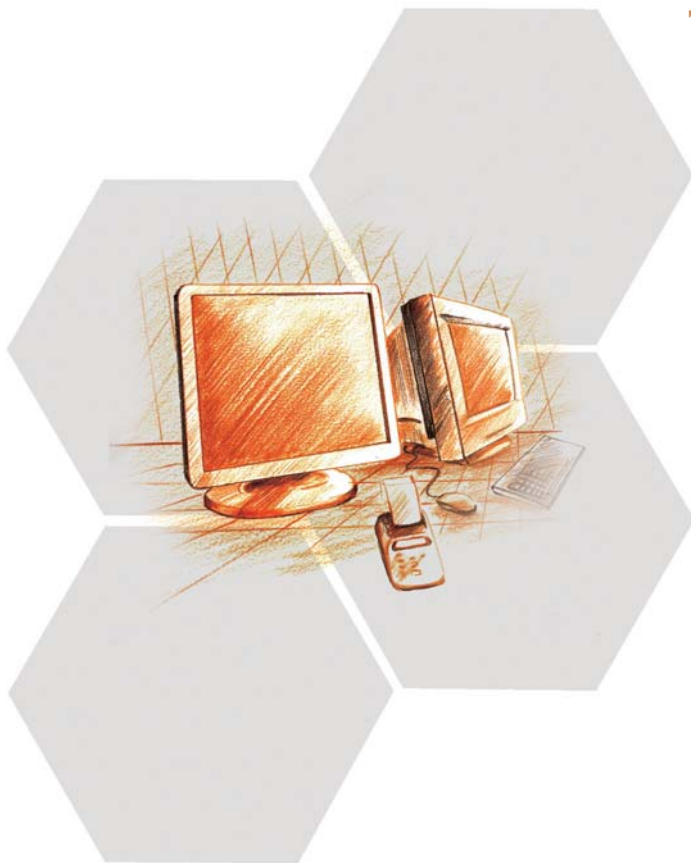
MICROS DESKTOP

The MICROS Desktop provides a customizable Windows user interface that gives you easy, instant access to the MICROS programs and tasks that you rely on to keep your business running smoothly.

Complete control over who has access to the system

- Define security privileges for employees
- Set up your PC specific to restaurant and employee needs
- MICROS applications are pre-configured to run automatically and third-party applications can be easily added

MICROS provides an integrated solution to address your operations efficiency and profitability.



The MICROS Restaurant Enterprise Series 3000 (RES 3000) gives you more of the business-building tools than ever before available. This unique series of integrated applications builds success through every level of your enterprise, from making sure each customer gets the right order on time to controlling prices, menus and profits on a chain-wide basis.



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